

High-level Training for a High Class Industry

Advanced Diploma of Hospitality SIT60307



Undertaking an Advanced Diploma of Hospitality will provide you with high level skills and knowledge in areas such as customer service, staff management, finances, marketing and operational requirements.

Individuals with this qualification are able to perform roles such as:

- Senior manager in a large hospitality enterprise.
- Owner or manager of a hospitality enterprise.

Course includes: This course consists of 47 units (29 core units and 18 electives selected from the SIT60307 package). Some core units are:

Core Units (Compulsory)	Unit Code
■ Provide quality customer service	SITXCCS002A
■ Manage quality customer service	SITXCCS003A
■ Work with colleagues and customers	SITXCOM001A
■ Work in a socially diverse environment	SITXCOM002A
■ Deal with conflict situations	SITXCOM003A
■ Prepare and monitor budgets	SITXFIN005A
■ Manage physical assets	SITXFIN007A
■ Manage financial operations	SITXFIN008A
■ Coach others in job skills	SITXHRM001A
■ Recruit, select and induct staff	SITXHRM002A
■ Lead and manage people	SITXHRM005A
■ Monitor staff performance	SITXHRM006A
■ Develop and implement operational plans	SITXMGT002A
■ Develop and implement a business plan	SITXMGT004A
■ Develop and manage marketing strategies	SITXMPR005A
■ Follow health, safety and security procedures	SITXOHS001B
■ Establish and maintain an OHS system	SITXOHS005A

Outcome: Advanced Diploma of Hospitality.

Recognition: You can receive recognition for your previous study, work experience and existing skills. This may mean credit is given towards this qualification. Any identified training gaps can be addressed through individual coaching and/or participation in workshops.

When: You can enrol and start at any time. We will work with you to determine a training and assessment plan that best suits your needs.

Where: At your workplace, or workshops are available at the Burnie, Devonport, Launceston or Hobart training facility.

Cost: \$6,500 per person. Fees are inclusive of workshops, workplace visits, coaching, assessment, text books and learning materials.

For further information please contact:

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The Total Training Package
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