

Fundamental Skills for a Fun Career

Certificate II in Hospitality SIT20207



Are you a people person? Are you energetic? Can see yourself working in a fast paced environment? Do you want a fun career that allows you to traverse the globe? Than the hospitality industry might be your calling!

Individuals with this qualification are able to perform:

- Undertaking mise en place prior to service.
- Serving food and beverage to tables.
- Preparing and serving drinks at a bar.
- Selling beverages in a retail liquor outlet.
- Attending gaming machines.
- Providing housekeeping services.
- Providing reception or front desk services.
- Providing assistance in a catering operation.

Course includes: This course consists of 12 units (6 core units and 6 electives from the SIT20207 package.)

Core Units (Compulsory)	Unit Code
■ Develop and update hospitality industry knowledge	SITHIND001A
■ Work with colleagues and customers	SITXCOM001A
■ Work in a socially diverse environment	SITXCOM002A
■ Follow health, safety and security procedures	SITXOHS001B
■ Follow workplace hygiene procedures	SITXOHS002A

Plus one of the following	Unit Code
■ Apply food and beverage skills in the workplace	SITHFAB020A
■ Apply hospitality skills in the workplace	SITHIND002A

Outcome: Certificate II in Hospitality.

Recognition: You can receive recognition for your previous study, work experience and existing skills. This may mean credit is given towards this qualification. Any identified training gaps can be addressed through individual coaching and/or participation in workshops.

When: You can enrol and start at any time. We will work with you to determine a training and assessment plan that best suits your needs.

Where: At your workplace, or workshops are available at the Burnie, Devonport, Launceston or Hobart training facility.

Cost: \$1,750 per person. Fees are inclusive of workshops, workplace visits, coaching, assessment, text books and learning materials. Government funding is available for eligible employees – please ask us for more information.

For further information please contact:

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The Total Training Package
1300 655 307