

Your Ticket to an Exciting Industry

Certificate II in Tourism SIT20107



Collect your ticket to start an exciting and rewarding career in the tourism industry by undertaking a Certificate II in Tourism. Learn a range of basic skills and knowledge that will enable you to become a competent employee. The tourism sector is diverse, you may find employment opportunities in enterprises such as: Retail travel agencies, tour wholesalers, tour operators (e.g. coach, camping, cruise boat, four-wheel drive or walking), attractions, cultural and heritage sites and any small tourism business requiring multi-skilled employees.

Individuals with this qualification are able to work in many tourism industry sectors and enterprise types. This qualification recognises the diversity of tourism operations and the increasing industry trend for operators to provide specialised tourism products.

Course includes: This course consists of 11 units (4 core units and 7 electives from the SIT20107 package).

Core Units (Compulsory)	Unit Code
■ Develop and update tourism industry knowledge	SITTIND001A
■ Work with colleagues and customers	SITXCOM001A
■ Work in a socially diverse environment	SITXCOM002A
■ Follow health, safety and security procedures	SITXOHS001B

Outcome: Certificate II in Tourism.

Recognition: You can receive recognition for your previous study, work experience and existing skills. This may mean credit is given towards this qualification. Any identified training gaps can be addressed through individual coaching and/or participation in workshops.

When: You can enrol and start at any time. We will work with you to determine a training and assessment plan that best suits your needs.

Where: At your workplace, or workshops are available at the Burnie, Devonport, Launceston or Hobart training facility.

Cost: \$1,750 per person. Fees are inclusive of workshops, workplace visits, coaching, assessment, text books and learning materials. Government funding is available for eligible employees – please ask us for more information.

For further information please contact:

Jane Richardson. Phone: 6216 4201. Email: Jane.Richardson@skillsinstitute.tas.edu.au

The Total Training Package
1300 655 307