

Your Ticket to an Exciting Industry

Certificate III in Tourism SIT30107



Open the door to a world of opportunities by undertaking a Certificate III in Tourism. This qualification provides the skills and knowledge for an individual to be competent in a range of tourism sales, operational and tour delivery tasks.

The qualification is designed for skilled operators who apply a broad range of 'know how' in a varied work context using some discretion, judgement and relevant knowledge. They may provide technical advice and support to a team.

The type of enterprise you might work in include: Tour operators (e.g. coach, camping, cruise boat, four-wheel drive or walking), attractions, cultural and heritage sites and any small tourism business requiring multi-skilled employees.

Individuals with this qualification are able to work in multiple tourism industry sectors and enterprise types. This qualification is very flexible and recognises the diversity of tourism operations and the increasing industry trend for operators to provide specialised tourism products.

Course includes: This course consists of 15 units (5 core units and 10 electives from the SIT30107 package).

Core Units (Compulsory)	Unit Code
■ Develop and update tourism industry knowledge	SITTIND001A
■ Provide visitor information	SITXCCS001B
■ Work with colleagues and customers	SITXCOM001A
■ Work in a socially diverse environment	SITXCOM002A
■ Follow health, safety and security procedures	SITXOHS001B

Outcome: Certificate III in Tourism.

Recognition: You can receive recognition for your previous study, work experience and existing skills. This may mean credit is given towards this qualification. Any identified training gaps can be addressed through individual coaching and/or participation in workshops.

When: You can enrol and start at any time. We will work with you to determine a training and assessment plan that best suits your needs.

Where: At your workplace, or workshops are available at the Burnie, Devonport, Launceston or Hobart training facility.

Cost: \$2,800 per person. Fees are inclusive of workshops, workplace visits, coaching, assessment, text books and learning materials. Government funding is available for eligible employees – please ask us for more information.

For further information please contact:

Jane Richardson. Phone: 6216 4201. Email: Jane.Richardson@skillsinstitute.tas.edu.au

The Total Training Package
1300 655 307