

The Manipulative Employee

Recognising the Hidden Abuse



Working with people who are covertly abusive can be difficult to recognise, understand and deal with. These people are not openly aggressive and keep their aggressive intentions and behaviours carefully hidden but can be very underhand and devious in their day-to-day behaviour.

Do you feel you can't quite put your finger on what's wrong with an employee's behaviour and yet feel manipulated?

This workshop will equip you with the skills, knowledge and strategies to manage this behaviour effectively.

The workshop will:

- Recognise the tactics and habits of manipulative people.
- Equip you with strategies to deal with covert abuse.
- Help you avoid the covert aggression game.

Facilitator:

Caroline Dean is an experienced trainer and workplace consultant with a background in criminal justice sociology. She specialises in implementing positive cultural change by finding solutions to bullying and harassment, workplace conflict and challenging behaviour.

Outcome: Statement of Attendance.

When:

Hobart

Course 1: Wed 4 August, 9.30am - 12.30pm.

Course 2: Thurs 11 November, 9.30am - 12.30pm.

Launceston

Course 1: Thurs 29 July, 10am - 1pm.

Course 2: Thurs 2 December, 10am - 1pm.

Where: At your workplace or at Burnie, Alanvale or Campbell St.

Cost: \$170 per person. Fees are inclusive of workshop and resource manual.

1:1 Coaching: Held at a time to suit you in your workplace. Contact us for a quote. Travel and related costs may apply when we visit you in your workplace.

For further information please contact:

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The Total Training Package
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